



Plain Language Summary of Financial Assistance Policy

Highlands Hospital is a not-for-profit acute care hospital committed to providing medically necessary, high quality healthcare services regardless of our patient's ability to pay. The hospital acknowledges that there are patients who do not possess the ability to pay for emergent or medically necessary services and strive to make sure that the financial capacity of people who need healthcare services does not prevent them from seeking or receiving care. The following guidelines have been established to provide financial assistance to our patients in need.

Who is eligible for Financial Assistance?

A patient who resides in Pennsylvania is eligible for 100% financial assistance if he/she:

- has received or is scheduled to receive Emergency or Medically Necessary Care
- has a household income less than twice the federal poverty limit

Sample Income Guidelines for 2016

Household Size	Financial Assistance Income Threshold (2016)
1	23,540
2	31,860
3	40,180
4	48,500
5	56,820
6	65,140
7	73,460
8	81,780

- does not have substantial assets
- has applied for and has been denied Medicaid coverage
- is a citizen or permanent resident of the United States (foreign students are not eligible)

Patients outside of these guidelines may also be considered on an exception basis.

How do I apply for Financial Assistance?

If you feel you may meet the requirements above, **an application** may be obtained from the following sources.

- Our Highlands Hospital website: <http://www.highlandshospital.org/>
- By calling or visiting the Patient Financial Services department at (724)626-2224 between 8:00 AM and 4:30PM, Monday–Friday at Highlands Hospital, 401 East Murphy Avenue, Connellsville, PA 15425

Please complete all sections of the application form and assemble all required documentation prior to submitting your application. **If you need help** completing your application, please contact us.



Completed applications can be mailed to Highlands Hospital, 401 East Murphy Avenue, Connellsville, PA 15425.

What is covered under Financial Assistance?

All emergency and medically necessary care is covered.

What is not covered under Financial Assistance?

Not all services will be covered under the Financial Assistance such as services deemed to be non medically necessary.

Where can I obtain a copy of your Financial Assistance Policy?

Our full Financial Assistance Policy is available:

- **For download** on our website: <http://www.highlandshospital.org/>
- **Via mail** by calling Patient Financial Services at (724)626-2224
- **For pick-up** in the Patient Financial Services department of Highlands Hospital

What if I do not qualify for financial assistance or cannot meet the guidelines above?

If you are unable to qualify for 100% financial assistance as outlined above, you will still be eligible for discounted care. If you are uninsured, you will not be charged more than 50% of your current billed charges for your hospital bill. The discount ensures that you are not charged more than amounts generally billed for patients covered under Medicare and other private health insurers.

If you have insurance, other discounts may be available for you as well. Please contact our Patient Financial Services for more information.